

Vālenz Surgical & Imaging FAQs

FAQs

Your partner for NO COST, high-quality imaging and surgical care

What is Valenz Surgical and Imaging?

As part of your employer funded health plan you have access to affordable imaging and surgery benefits through Valenz. Your employer covers the full cost of the procedure so it's no cost to you!

Who is the Program For?

Employees and their covered dependents who need major imaging or non-emergent surgery. Must be 18 years or older to qualify for surgery benefits and approximately 10 years or older for imaging benefits.

How Does It Work?

Valenz uses a nationwide network of preferred high-quality providers to make imaging and surgical care more affordable. To qualify for these imaging and surgical benefits, you must schedule through a Valenz Care Navigator with one of our contracted providers.

How Much Does It Cost?

It is **NO COST** to you as your employer provides your imaging and surgical benefits as part of your benefits.

How Does This Work With an HSA or HDHP?

There is a special work around that occurs with a qualified High-Deductible Health Plan that allows your employer to extend imaging and surgical benefits at no cost to members.

- You may be asked to pay a portion of the procedure cost.
- Your employer would then reimburse you for that amount.

What Procedures Are Commonly Covered?

- Ankle & Foot
- Arthroscopy
- Colonoscopy
- ENT
- Elbow
- Gastroenterology
- General Surgery
- Hernia Repair
- Hip
- Imaging (MRI, CT, PET)
- Knee
- Shoulder
- Spine
- Urology
- Wrist & Hand
- And More

How Far Will You need to Travel to a Provider?

We believe in a near care model that is designed to give you care options within 60 miles of your home. You have access to more than 1,600 surgical centers and 2,000 imaging centers nationally across 46 states.

How Do Members Utilize the Program?

To Get Started:

- **Call:** Contact (877) 438-5479 before scheduling with an outside provider.
- **Referral Received:** Valenz receives your provider's order for review.
- **Confirm eligibility:** We'll verify your benefits and confirm order details with your provider.
- **Scheduling:** We'll suggest nearby options close to your home or work and your appointment.
- **Receive your voucher:** We'll email you a voucher to show the facility instead of your insurance card on the day of your procedure.



To learn more or to schedule a procedure contact us at:

Phone: (877) 438-5479

Email: nocostcare@valenzhealth.com

URL: surgicalimaging.valenzhealth.com

